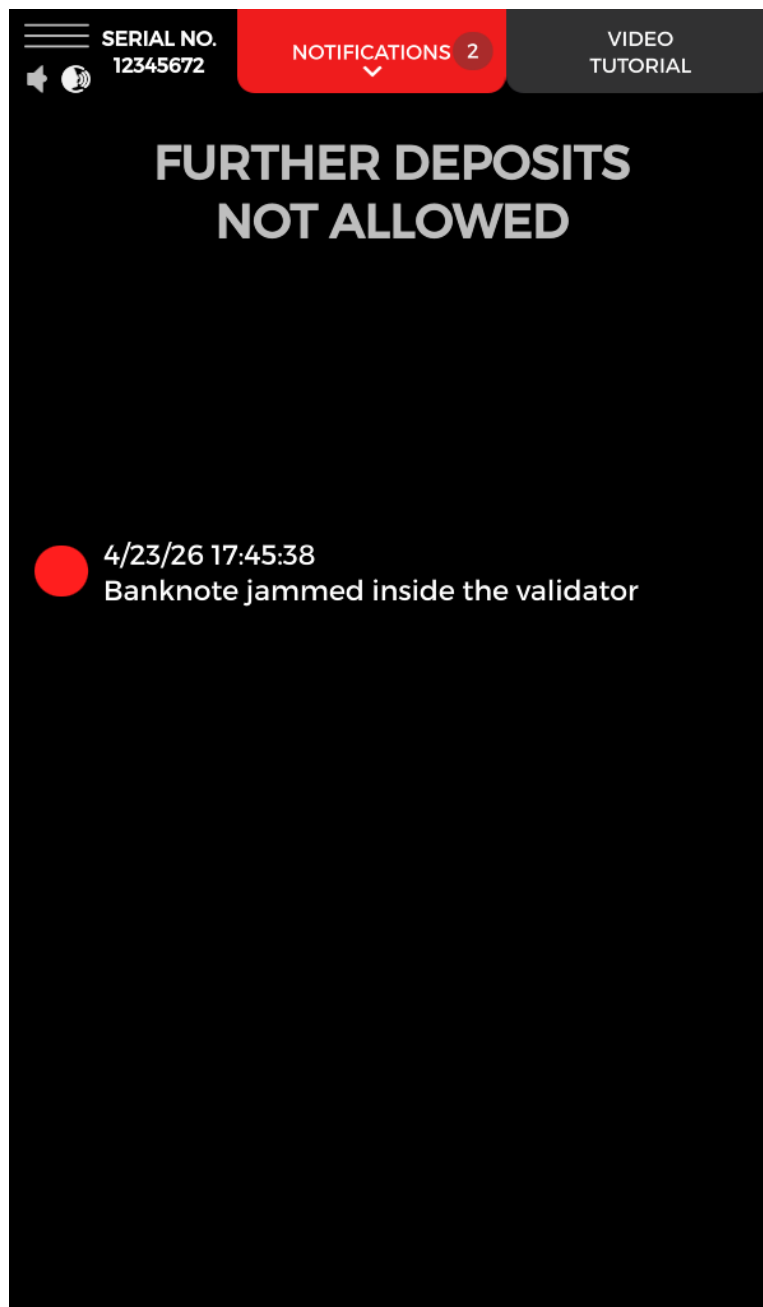


# Errors - BNA SMALL

## Deposit Error

If during [banknote deposit](#), the acceptor detects a jam or an error in the banknote transport, the session will be interrupted and the error message will appear. a "Deposit Error" message appears on the screen.



Following a deposit error, a the receipt showing the correctly deposited banknotes has been printed as well as the notice of the interruption of the deposit due to an error. Once you've printed your receipt, [open the acceptor](#)

slots and remove any remaining banknotes inside.

## ATTENTION

Transaction interrupted due to  
deposit error.

Verify that there are no  
banknotes in the validator.

Any accounting differences will be  
verified during the reporting phase.

### " Button Reinitialize "

On the BNA SMALL safe's home screen, a Reset button may appear:



tapping this button will make the safe attempt to resolve any errors on its own to be operational again. **BEFORE TOUCHING THIS BUTTON Follow the prompts that appear on the screen:** You may see prompts above the Reset button to follow before tapping it. Remove the banknotes from where indicated and then press the Reset button.

**Note:** If after tapping it, the button reappears and the errors persist, contact support.



SERIAL NO.  
12345672

NOTIFICATIONS 2  
▼

VIDEO  
TUTORIAL

## FURTHER DEPOSITS NOT ALLOWED



4/23/26 17:45:38

Banknote jammed inside the validator