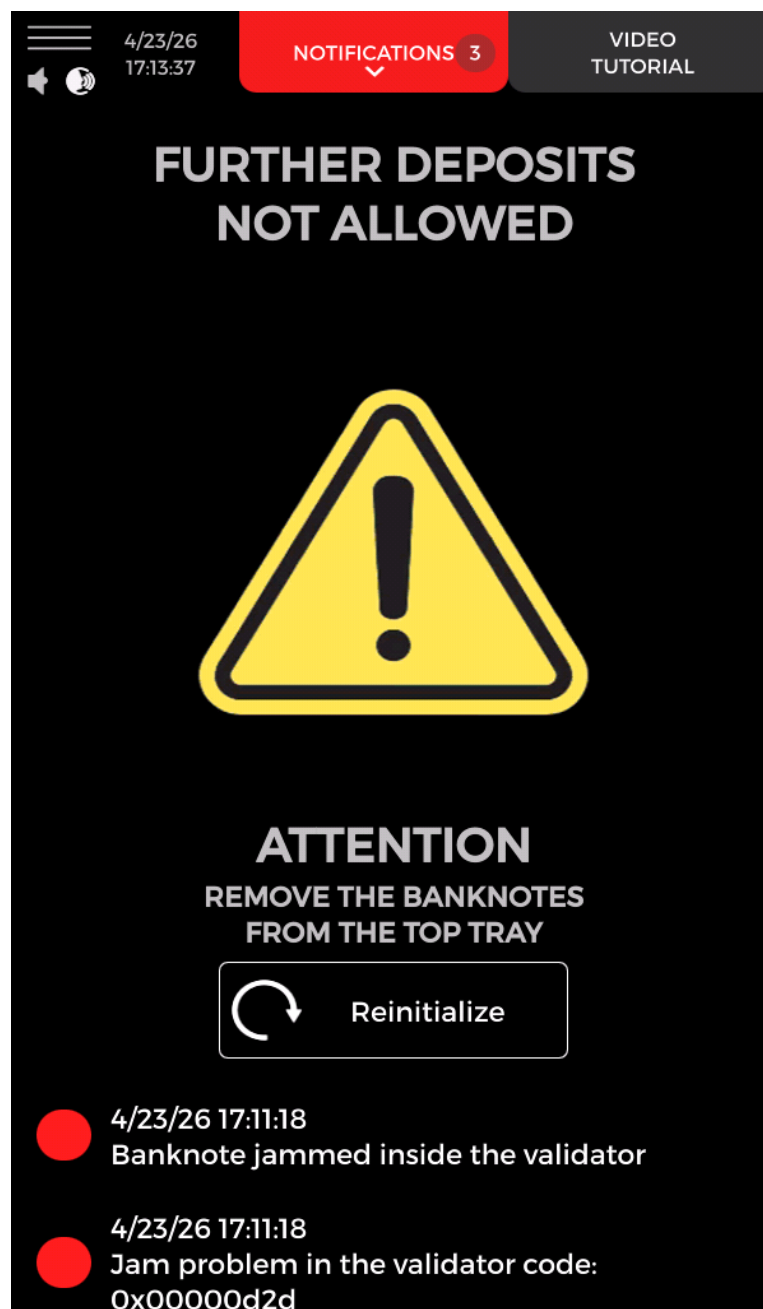


Errors - BNA F3

Deposit Error

If during [banknote deposit](#), the acceptor detects a jam or an error in the banknote transport, the session will be interrupted and the error message will appear. a "Deposit Error" message appears on the screen.



Following a deposit error, a the receipt showing the correctly deposited banknotes has been printed as well as the notice of the interruption of the deposit due to an error. Once you've printed your receipt, [open the acceptor](#)

slots and remove any remaining banknotes inside.

ATTENTION

Transaction interrupted due to
deposit error.

Verify that there are no
banknotes in the validator.

Any accounting differences will be
verified during the reporting phase.

" Button Reinitialize "

On the BNA F3 safe's home screen, a Reset button may appear:



tapping this button will make the safe attempt to resolve any errors on its own to be operational again. **BEFORE TOUCHING THIS BUTTON Follow the prompts that appear on the screen:** You may see prompts above the Reset button to follow before tapping it. Remove the banknotes from where indicated and then press the Reset button.

Note: If after tapping it, the button reappears and the errors persist, contact support.



4/23/26
17:13:37

NOTIFICATIONS 3
▼

VIDEO
TUTORIAL

FURTHER DEPOSITS NOT ALLOWED



ATTENTION

REMOVE THE BANKNOTES
FROM THE TOP TRAY



Reinitialize



4/23/26 17:11:18

Banknote jammed inside the validator



4/23/26 17:11:18

Jam problem in the validator code:
0x00000d2d

ATTENTION

REMOVE THE BANKNOTES
FROM THE TOP TRAY

ATTENTION

REMOVE THE BANKNOTES
FROM THE REJECT TRAY

