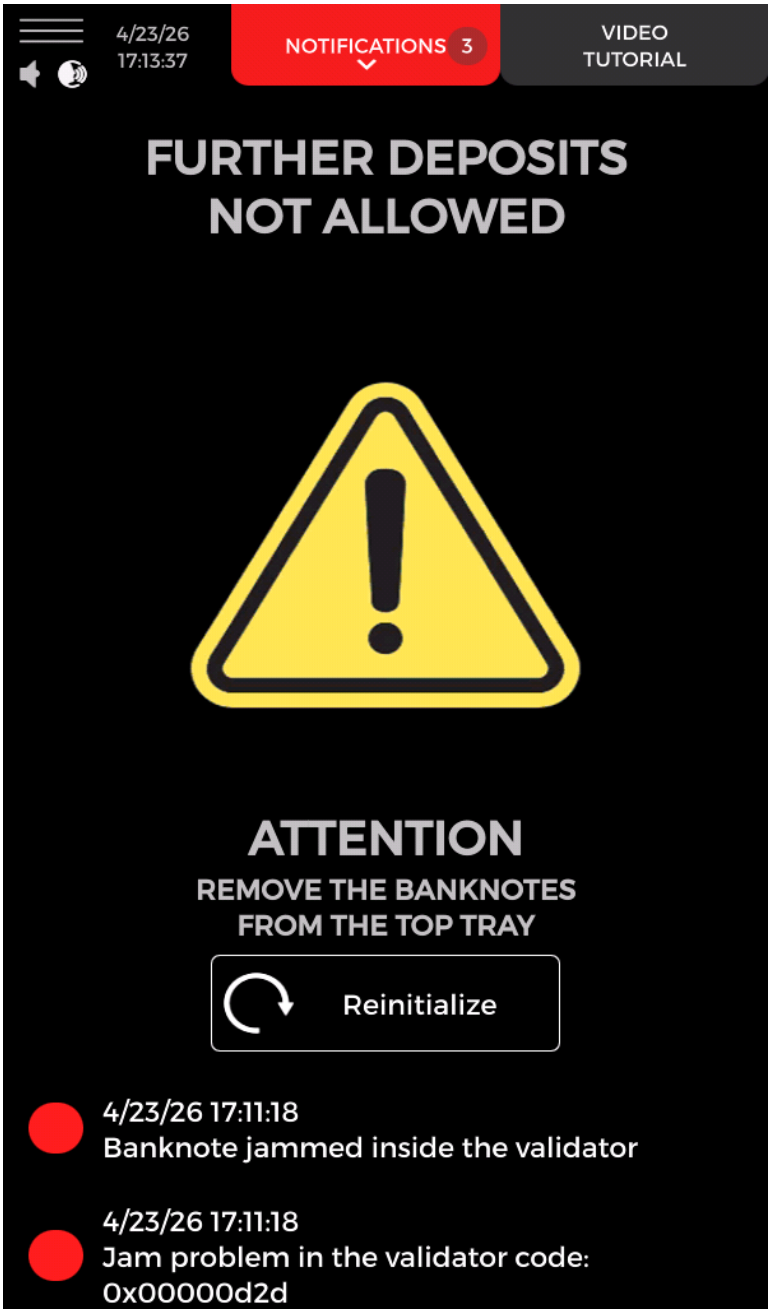
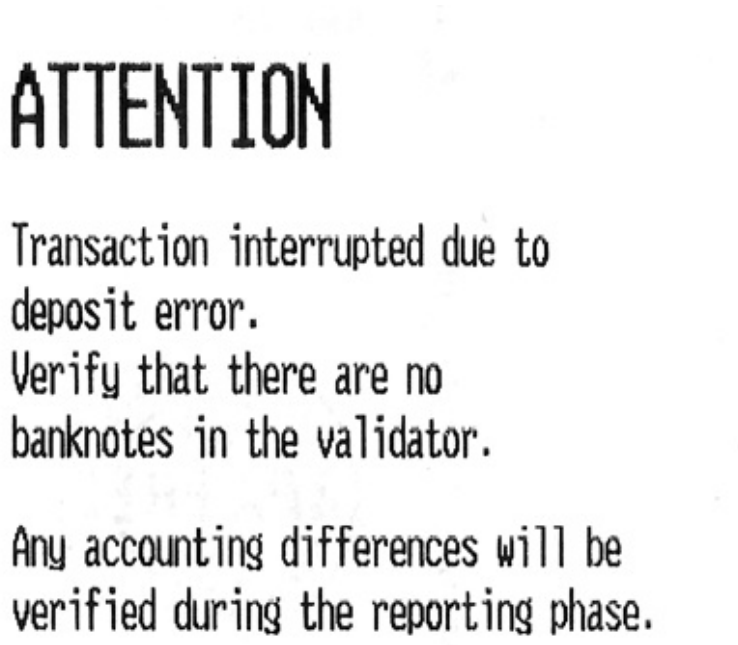
Errors - BNA F

Deposit Error

If during **banknote deposit**, the acceptor detects a jam or an error in the banknote transport, the session will be interrupted and the error message will appear. a "Deposit Error" message appears on the screen.



Following a deposit error, a the receipt showing the correctly deposited banknotes has been printed as well as the notice of the interruption of the deposit due to an error. Once you've printed your receipt, **open the acceptor slots** and remove any remaining banknotes inside.

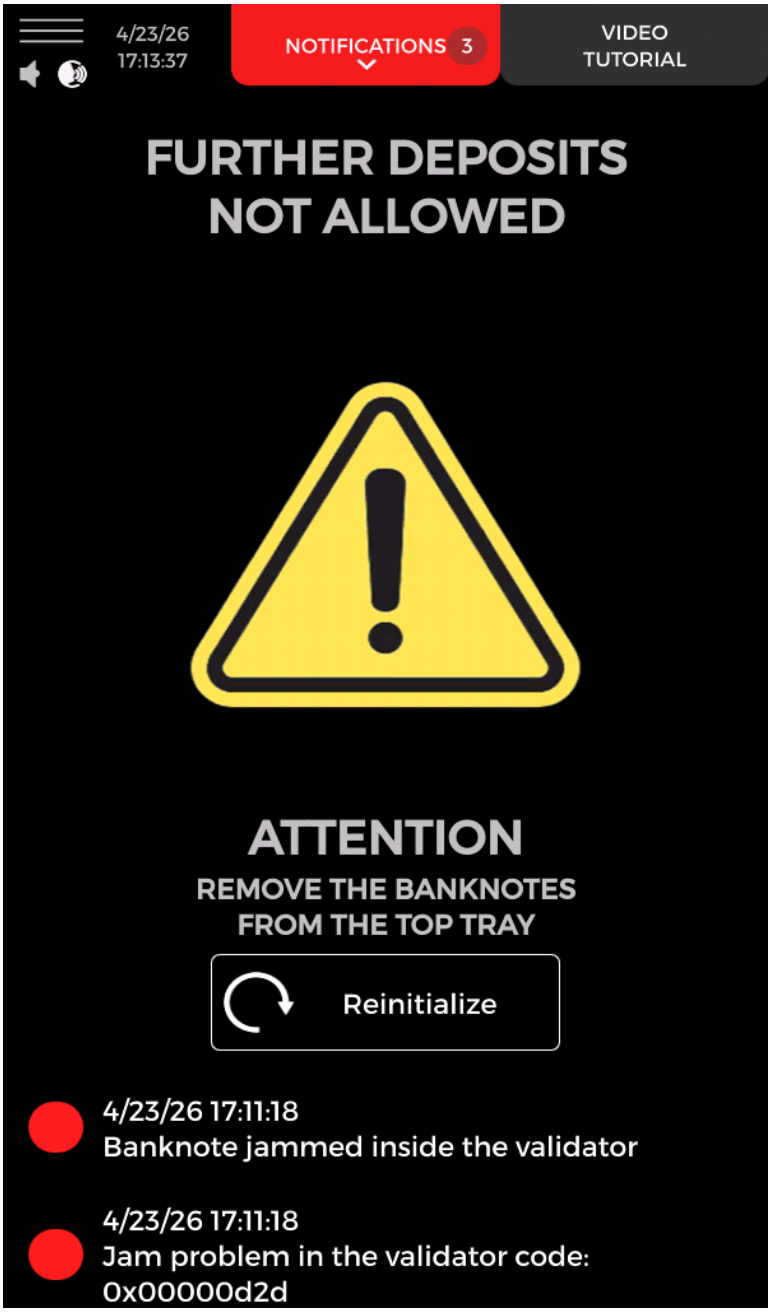


" Button Reinitialize "

On the BNA F safe's home screen, a Reset button may appear:



tapping this button will make the safe attempt to resolve any errors on its own to be operational again. **BEFORE TOUCHING THIS BUTTON Follow the prompts that appear on the screen:** You may see prompts above the Reset button to follow before tapping it. Remove the banknotes from where indicated and then press the Reset button. **Note:** If after tapping it, the button reappears and the errors persist, contact support.


4/23/26
17:13:37
NOTIFICATIONS 3
VIDEO TUTORIAL
FURTHER DEPOSITS NOT ALLOWED
ATTENTION
REMOVE THE BANKNOTES FROM THE TOP TRAY
Reinitialize
4/23/26 17:11:18
Banknote jammed inside the validator
4/23/26 17:11:18
Jam problem in the validator code: 0x00000d2d


ATTENTION
REMOVE THE BANKNOTES FROM THE TOP TRAY


ATTENTION
REMOVE THE BANKNOTES FROM THE REJECT TRAY