Supervisor

Supervisor

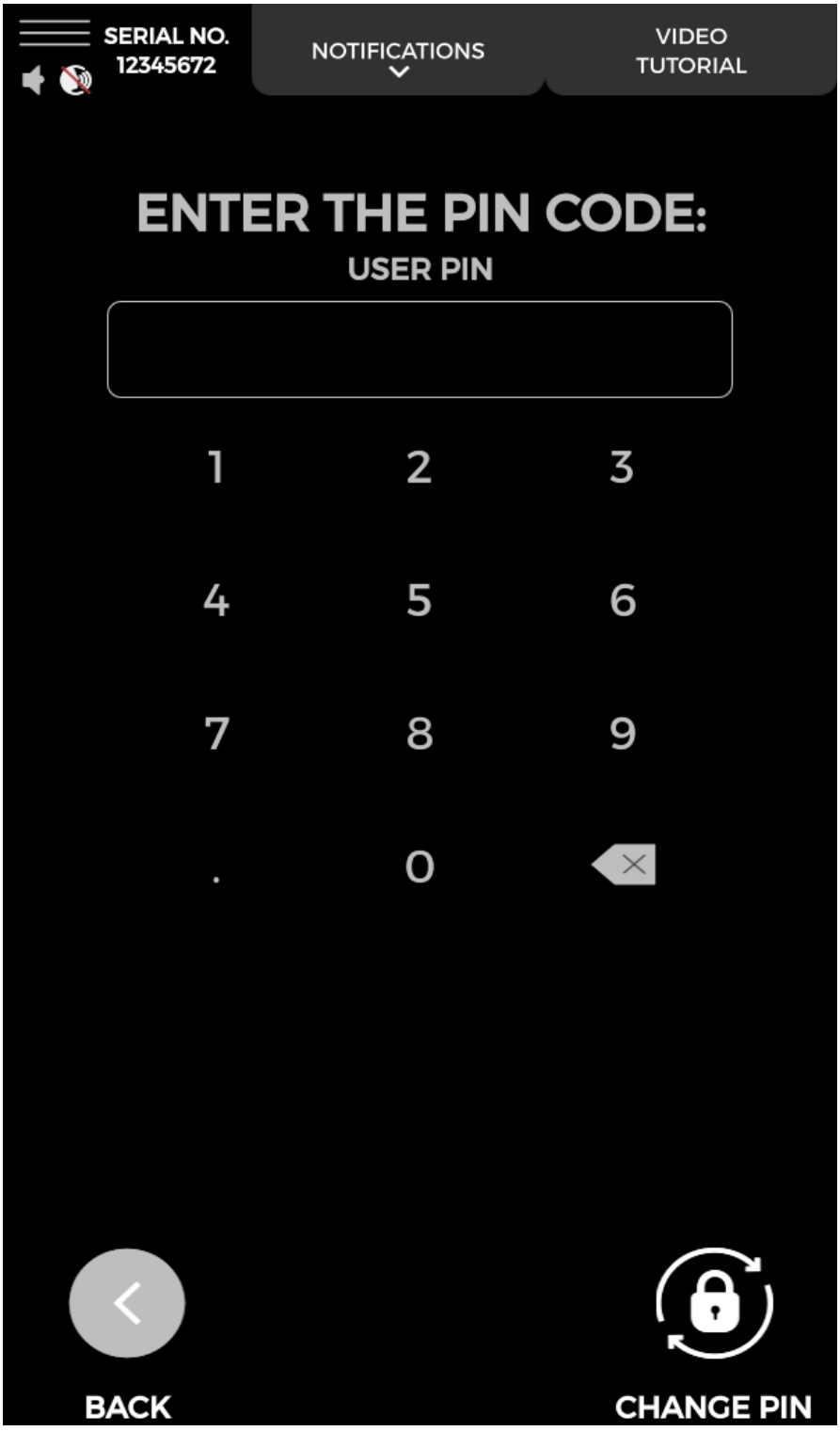
Supervisor Access

To access the **Supervisor Menu**, place the **Supervisor card** on the **RFID card reader** of the Console.



Supervisor PIN

Once the Supervisor card has been scanned, you will be asked for the PIN code associated with the Supervisor card you are using. If the Supervisor card PIN is the standard "1234," you will be asked if you want to change it. If you don't remember your PIN code, contact support.

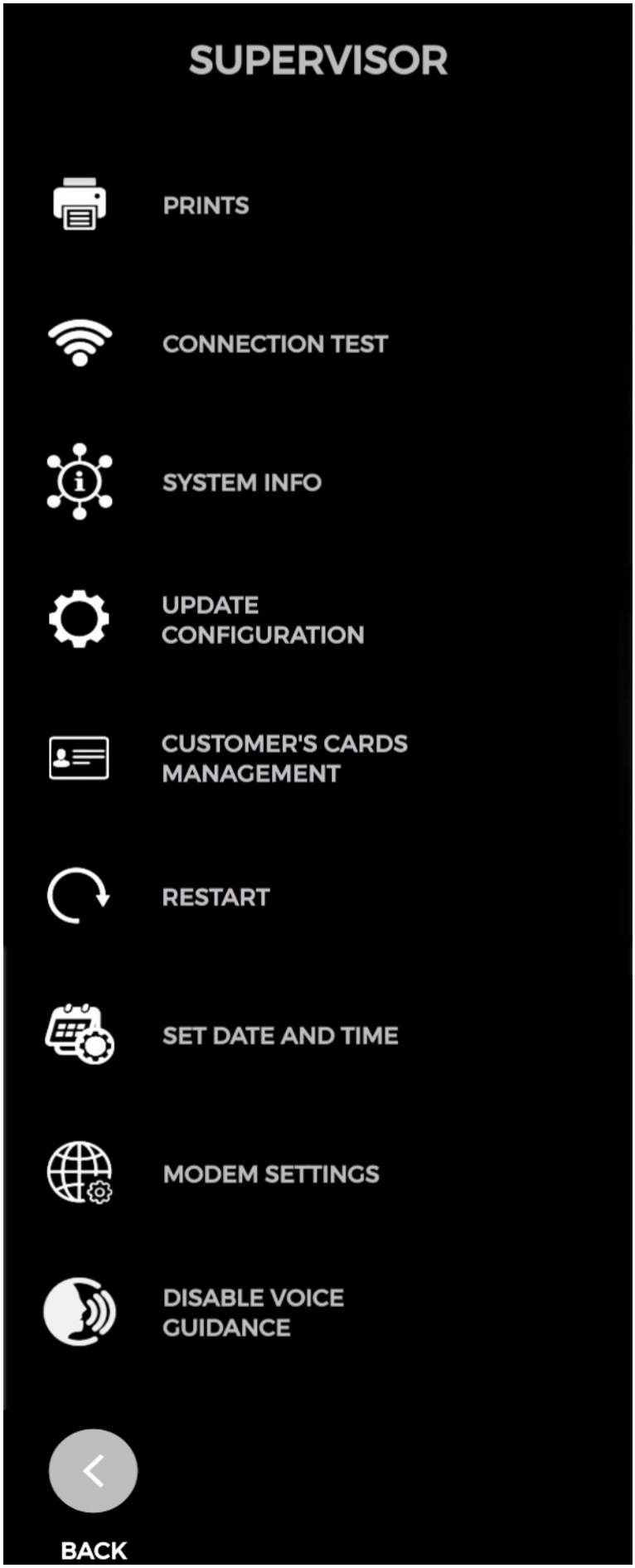

SERIAL NO.
12345672
NOTIFICATIONS
VIDEO
TUTORIAL
ENTER THE PIN CODE:
USER PIN
1
2
3
4
5
6
7
8
9
.
0
BACK
CHANGE PIN



Supervisor Menu

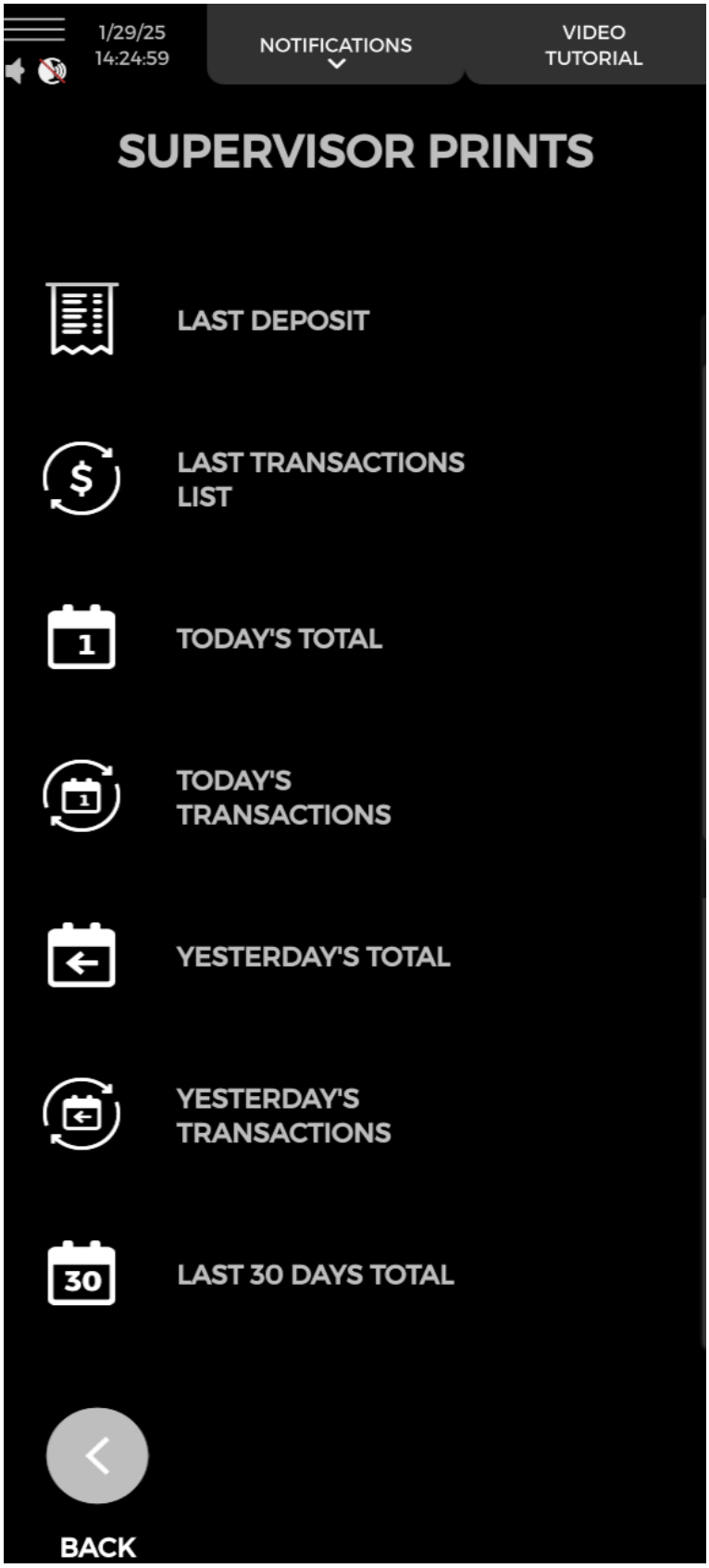
Within the Supervisor Menu, you will find the following functions: **Prints** - Allows you to reprint receipts or transaction summary receipts. **Connection Test** - Checks the connectivity of the machine. BNA F safe network settings.

System Info - Function to be used upon request for support.
Update Configuration - Function to be used upon request for support.
Costumer's Card Management - Register/Delete deposit cards. Only if enabled by support.
Restart - Reboots the BNA F3 safe system.
Set Date and Time - Sets the date and time for the BNA F safe.
Modem Settings - Use this function when requesting support.
Audio Guide - Enable/Disable the audio guide during deposits.
Back- Exit the Supervisor Menu.


SUPERVISOR
PRINTS
CONNECTION TEST
SYSTEM INFO
UPDATE CONFIGURATION
CUSTOMER'S CARDS MANAGEMENT
RESTART
SET DATE AND TIME
MODEM SETTINGS
DISABLE VOICE GUIDANCE
BACK

Supervisor Prints

Within the Supervisor Menu, you will find the following functions:
LAST DEPOSIT: Print a copy of the receipt for your last deposit.
LAST TRANSACTIONS LIST: Print a copy of the receipt for a single Deposit or Withdrawal, choosing from the transactions of the last 3 days.
TODAY'S TOTAL: Prints the total Deposited for the current day, up to that point.
TODAY'S TRANSACTIONS: Prints the list of Deposit and Withdrawal transactions for the current day, up to that point.
YESTERDAY'S TOTAL: Prints the total Deposited for the current day, up to that point. yesterday.
YESTERDAY'S TRANSACTIONS: Prints the list of Deposit and Withdrawal transactions for yesterday.
LAST 30 DAYS TOTAL: Prints the total Deposits for each day, for the last 30 days, starting from yesterday.
Back - Return to **Supervisor Menu.**

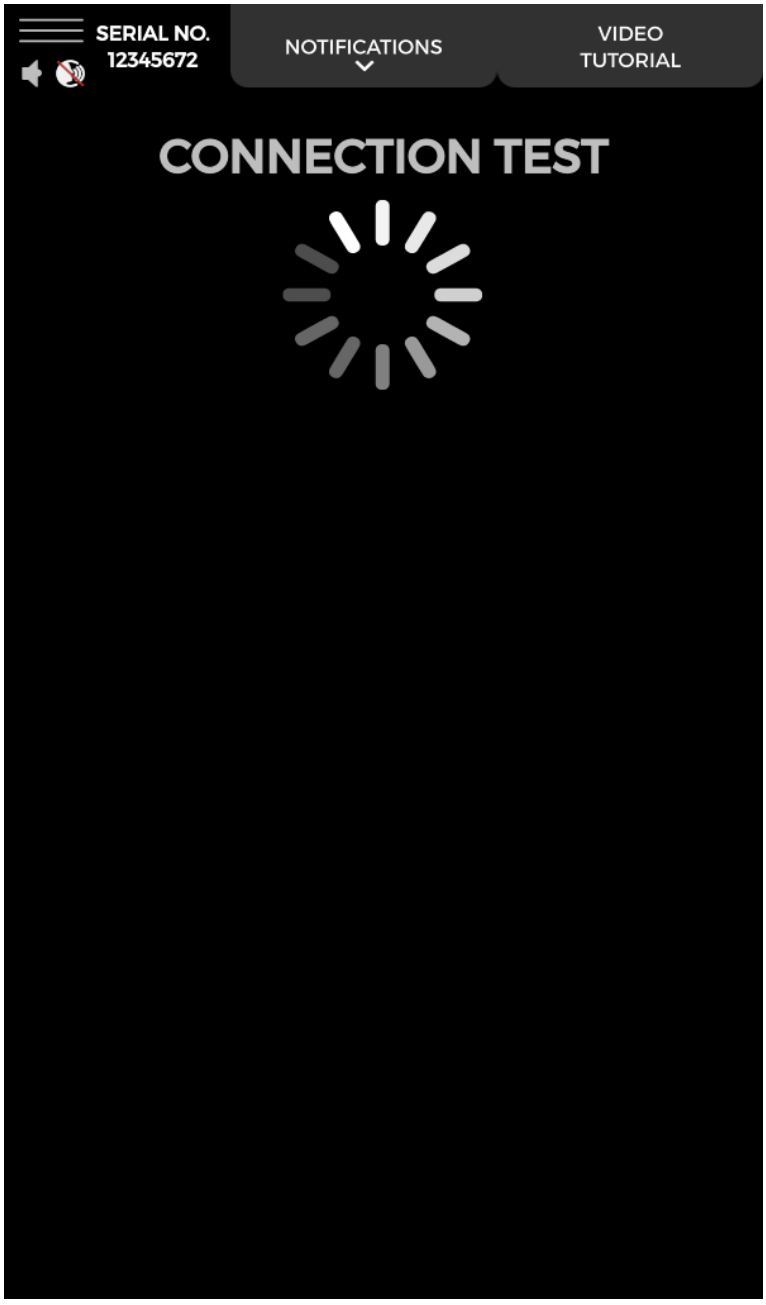


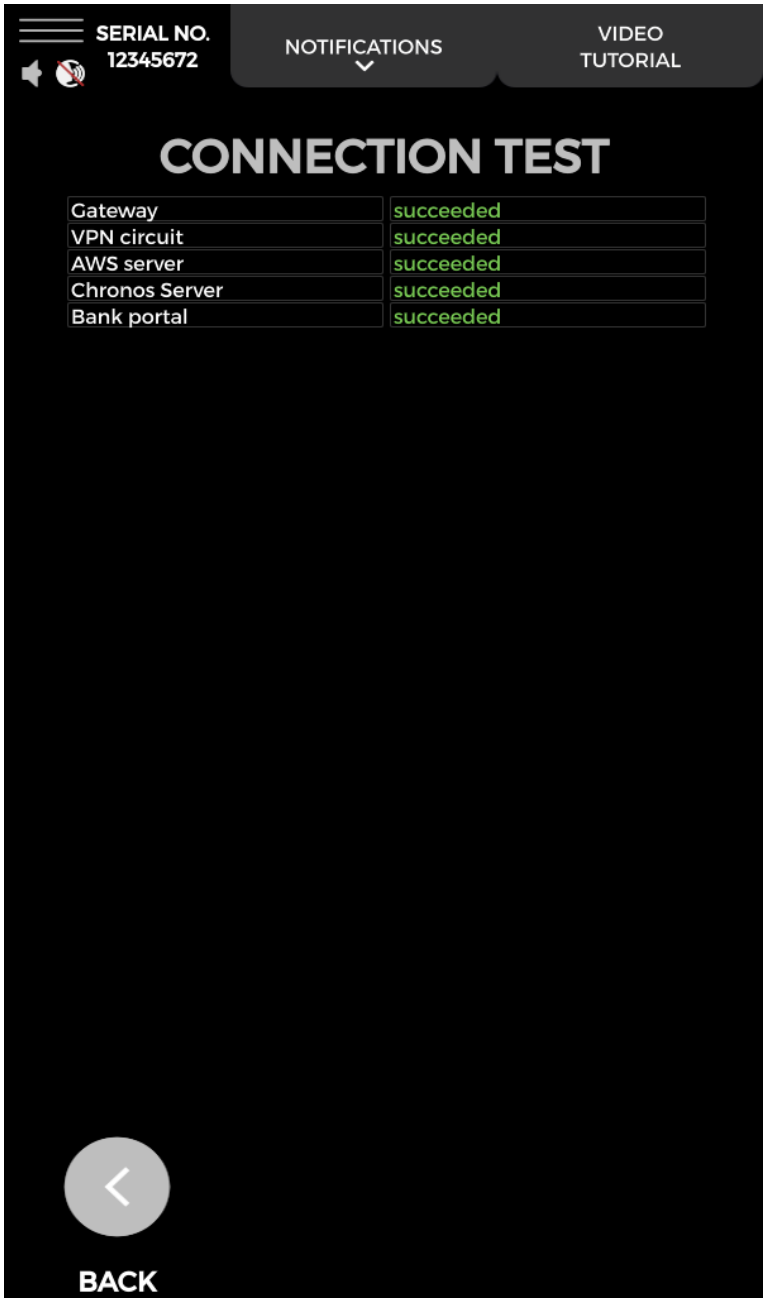
Connection Test

Connection Test

Upon selecting the dedicated button, the system immediately initiates the network diagnostic procedure. During this verification phase, the POS screen prominently displays the text "CONNECTION TEST" accompanied by a continuously rotating circular loading icon. Once the check is complete, the interface automatically updates to display the final result as a detailed summary. On this screen, the operator can clearly verify the status of each key parameter (including the Gateway, VPN Circuit, AWS Server, and Chronos Server). Each item will be marked as "**Success**" if the outcome is positive and the connection is functional, or '**Failed**" if anomalies or a lack of signal are detected, requiring technical intervention or further inspection. Simultaneously with the on-screen display, the unit automatically prints a receipt.

Back - Return to **Supervisor Menu.**

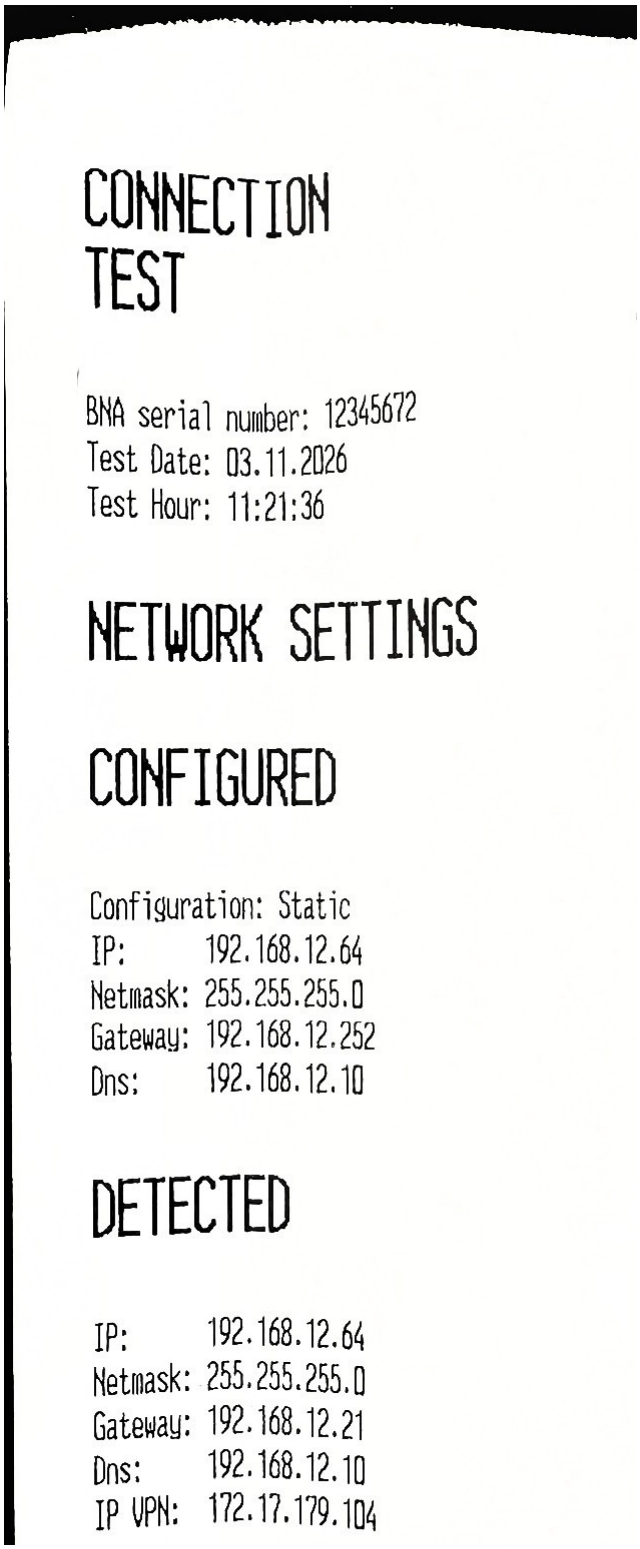


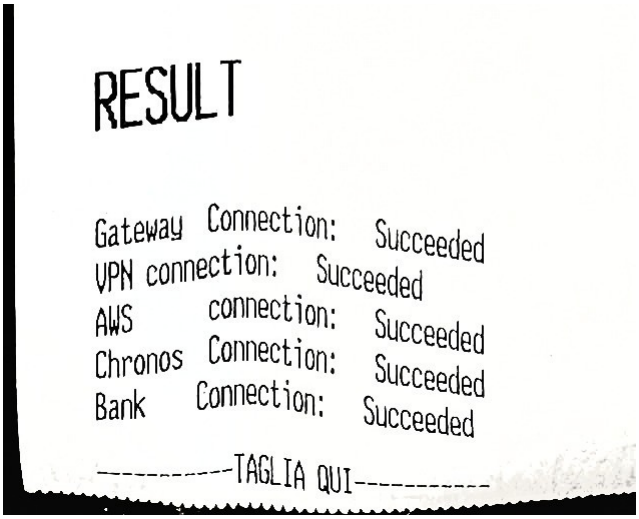


The machine's details will be included in the printed receipt:

- **BNA Serial Number:** Indicates the unit's serial number.
- **Test Date:** The day the test was performed.
- **Test Time:** The time at which it was test performed.
- **Configured network parameters:** Lists the set parameters
    - Configuration
    - IP
    - Netmask
    - Gateway
    - DNS
- **Detected network parameters:** The parameters actually detected.
    - IP
    - Netmask
    - Gateway
    - DNS

    - VPN IP
- **Result:** Shows the test outcome for each channel. The status will be **Success** if the connection is present and active, or **Failed** in the event of an error. The connections are as follows:
    - Gateway connection
    - VPN connection
    - AWS connection
    - Chronos connection
    - Bank connection. (if active and set.)





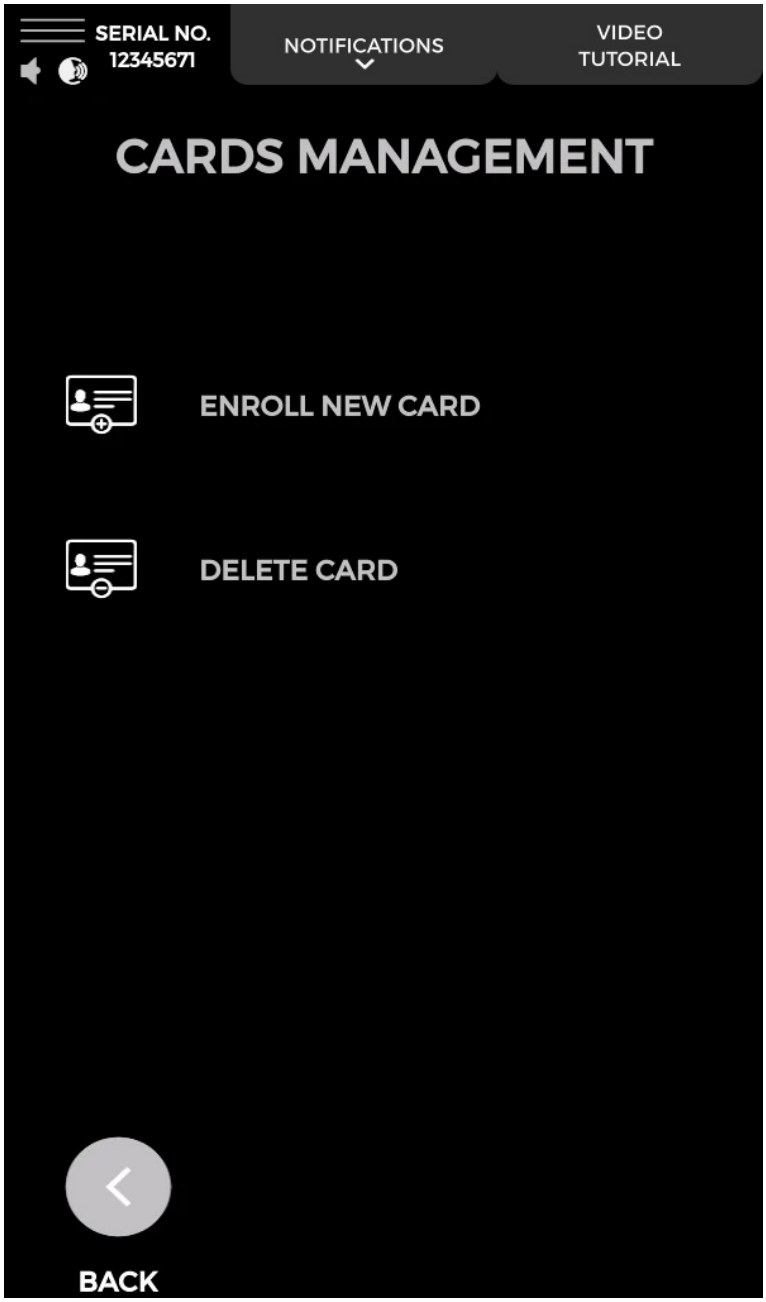
Costumer's Card Management

Card Management

By selecting the dedicated button in the main menu, the operator accesses the section for managing deposit cards. Within this interface, the system offers two distinct operational functions:

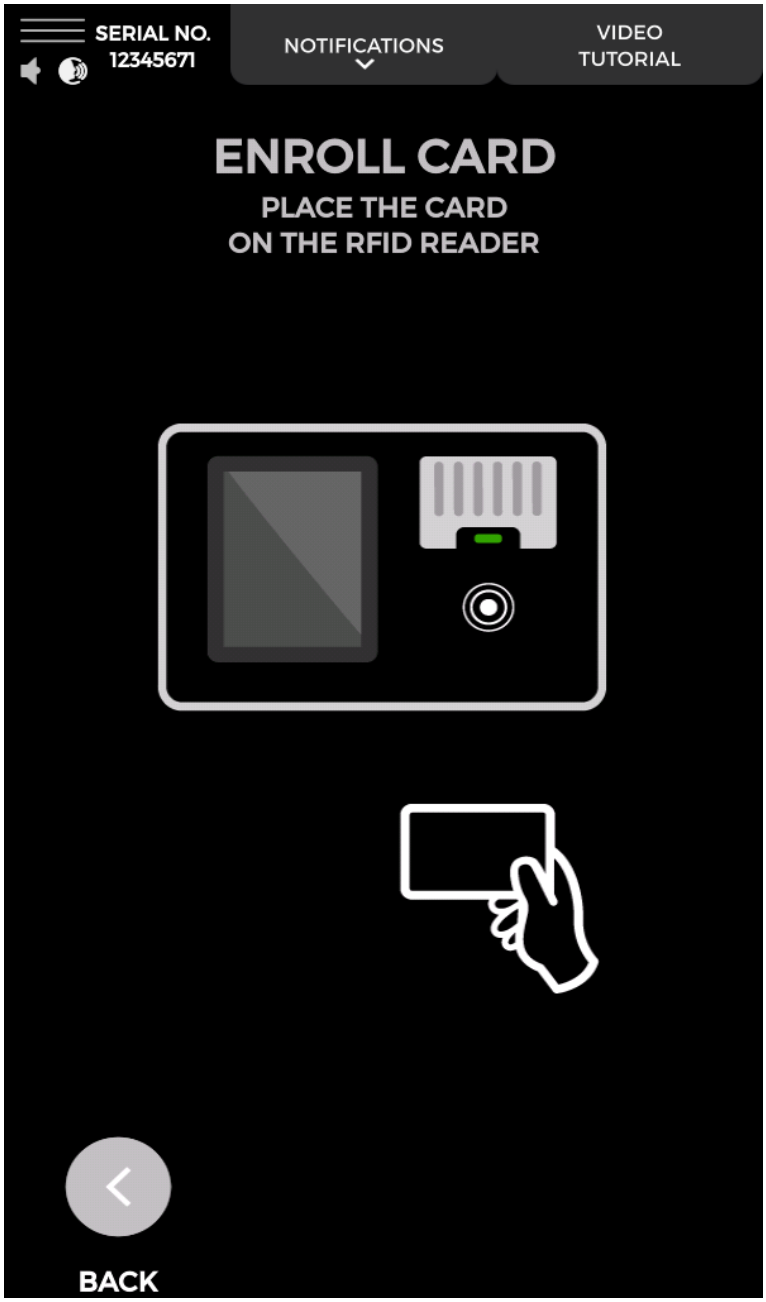
- Register new card
- Delete card

Back - Return to **Supervisor Menu.**



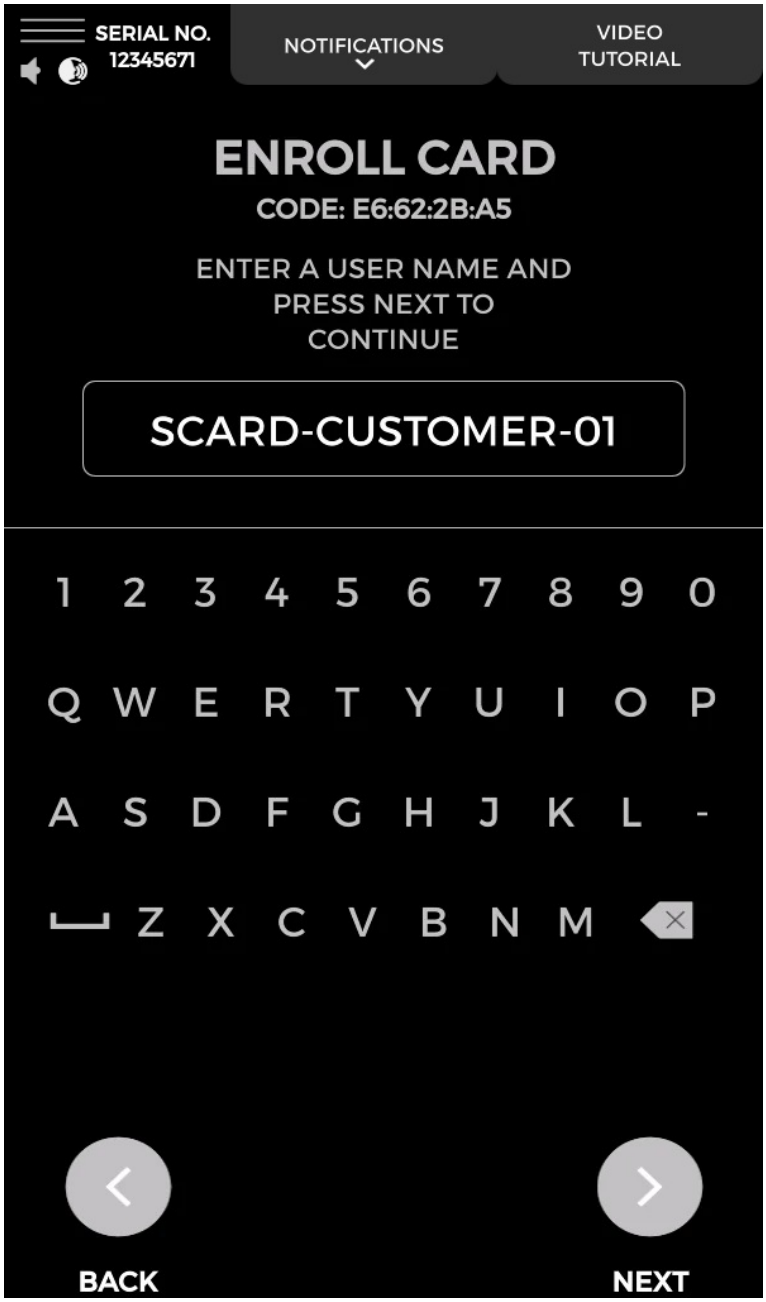
Registering new cards

By selecting the "Register new card" option, the terminal starts the setup wizard and displays a graphic screen prompting the user to physically place the card against the machine's integrated RFID reader.



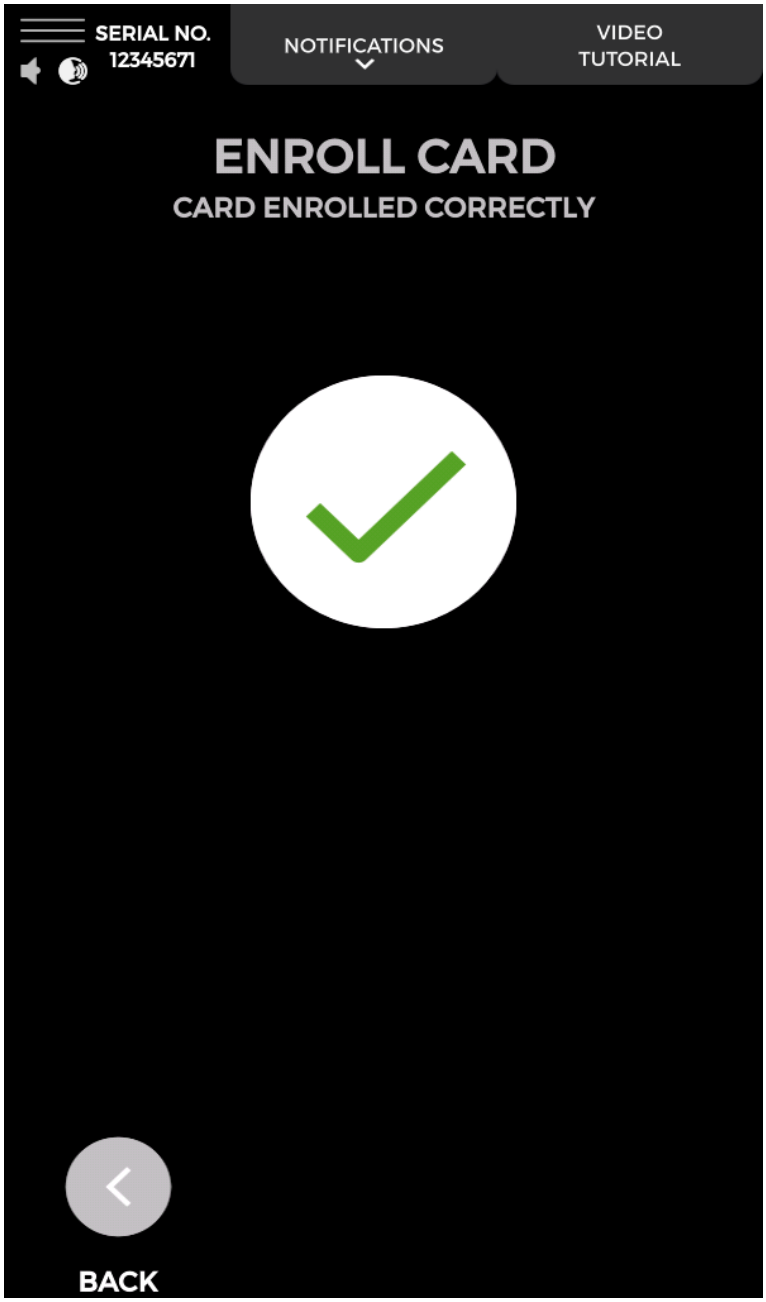
Register User Name

As soon as the card is detected, the interface automatically updates to show an on-screen keyboard. At this stage, the card can be linked to a specific user; the supervisor can then type the desired name or description into the text field and press the "Next" button to confirm the data.



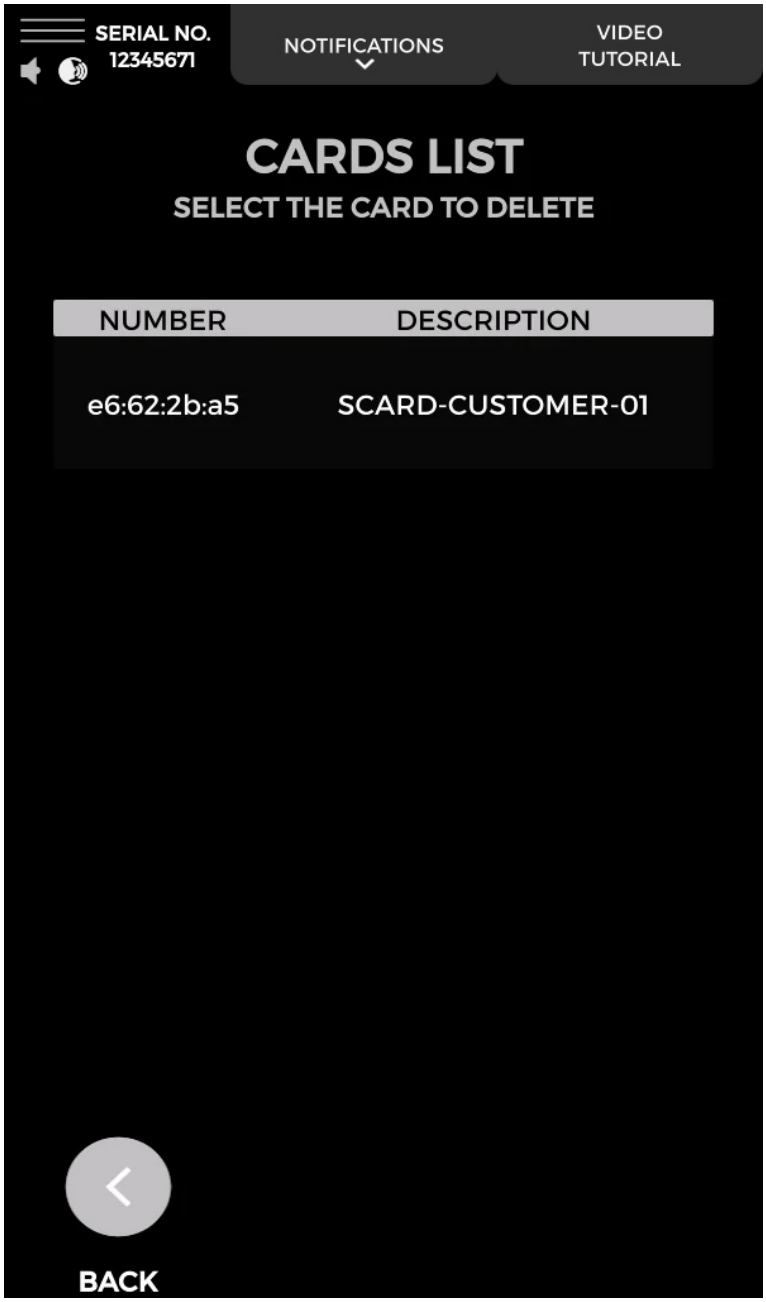
Card successfully registered

If the operation is successful, a green checkmark icon appears on the display within the "CARD SUCCESSFULLY REGISTERED" notification screen, confirming that the data has been permanently saved.



Delete Card

By selecting the "Delete Card" option, the terminal displays a real-time list of all stored cards. To remove one, simply tap it directly on the screen. Note: This list shows only cards registered locally via the terminal; cards registered through the Chronos portal are not visible on this screen.


SERIAL NO.
12345671
NOTIFICATIONS
VIDEO
TUTORIAL
CARDS LIST
SELECT THE CARD TO DELETE
NUMBER
DESCRIPTION
e6:62:2b:a5
SCARD-CUSTOMER-01
BACK